

Partial Migration – Retain Listing As Is

Yolanda Villa (714-739-3536)

Effective Date: 06/29/01

Availability: AIT

Document Date: (draft) 4/11/01, Revised 4/25/01

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Overview

A partial migration is change of service providers for a portion of an existing customer service account, such as a customer choosing to transfer three lines of an existing five-line account from AIT to another local service provider.

Currently, the ability to request that listings be "Retained As Is" is allowed on full/complete migrations (a.k.a. conversions, reconfigurations). In order to give CLECs the ability to request that the directory listings be "Retained As Is" on partial migrations, process modifications must be made by AIT (ref CLECAM01-037, dated 2/12/01).

Background

Today, when a partial migration is requested (REQTYP B and C), the listings associated with the migrated numbers are deleted from the directory database via a change order (out action code). The CLEC will then submit a request directly to Ameritech Advertising Services (AAS) to order listings.

Proposed Interim Process (effective June 29, 2001)

The AIT Local Service Center (LSC) will place a listing field identifier (FID) after each listing (out) associated with the migrated telephone numbers. The listing FID will be placed on residence and business straight line listings. The FID can not be placed on special/complex listings such as; caption indents, straight line indents, alternate call, and client main listings. The presence of the FID will allow the Directory Database to change ownership of the listings and reconfigure the record type when necessary.

Long Term Process (pending)

AIT will issue a change request to enhance or create a new listing FID that can be used on all types of listings so that the Directory Listing Account can be reconfigured in the Directory Database (change of ownership and change of listing record type).

Business Rules

REQTYP A (Loop):

- Retain listings 'as is' **not available** with REQTYPE A
- Effective with the June Release, Directory Listings (specified listings on the LSR) may be included when the Activity is N or C.

REQTYP B (Loop with NP):

- Retain listing 'as is' available on with REQTYPE B, ACT C, effective with the March 2001 release. All telephone numbers are ported.
- Directory Listings 'assumed as specified' may be requested on REQTYPE B, ACT C, effective with the June '01 Release.

Proposed Change: (effective June 29, 2000)

- Partial Migrations -Retain listing 'as is' will be available with following conditions:

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- Listing(s) associated to a migrated Billed Telephone Number (BTN) must be a straight line listing(s)
- Listing(s) associated to a migrated Listed Working Telephone Number (WTN) must be a straight line listing(s)
- If the listing associated to a migrated number is any of the following, then Retain listing 'as is' is not allowed:
 - Caption Indents
 - Straight line Indents (SLUs)
 - Straight line Cross-reference
 - Alternate Call listing
 - Client Main
 - Additional Main
 - Answering Service
 - Alternate User
 - Enterprise
 - Other listings that require special print instructions (i.e. VIP listings,)
- Retain listing 'as is' is not be acceptable when the there are NO listings associated with the migrated number(s). Retain listing 'NO' is acceptable when NO listings are associated to the migrated numbers.

REQTYP C (Number Portability):

- Retain listings 'as is', is available on full migrations with REQTYP C, ACT V, effective with the March 2001 release. All telephone numbers are ported.
 - Not available on partial migrations
- Directory Listings 'assume as specified' may be requested REQTYP C, ACT V, effective with the June '01 Release.

Proposed Change: (effective June 29, 2000)

- Partial Migrations -Retain listing 'as is' will be available with following conditions:
 - Listing(s) associated to a migrated Billed Telephone Number (BTN) must be a straight line listing(s)
 - Listing(s) associated to a migrated Listed Working Telephone Number (WTN) must be a straight line listing(s)
 - If the listing associated to a migrated number is any of the following, then Retain listing 'as is' is not allowed:
 - Caption Indents
 - Straight line Indents (SLUs)
 - Straight line Cross-reference
 - Alternate Call listing
 - Client Main
 - Additional Main
 - Answering Service
 - Alternate User
 - Enterprise
 - Other listings that require special print instructions (i.e. VIP listings,)
- Retain listing 'as is' is not be acceptable when the there are NO listings associated with the migrated number(s). Retain listing 'NO' is acceptable when NO listings are associated to the migrated numbers.

Assumptions

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Due to the large number and variety of different account and listing scenarios, AIT will make certain assumptions regarding the CLEC's intent when processing an order requesting a partial migration with directory listings to be retained 'as is'.

The proposed assumptions for Retain Listing As Is (ERL=Y) will apply to the following types of partial migrations, unless otherwise noted:

Type of Partial Migrations	When BTN/ATN Migrates then	When a Listed WTN Migrates then	When a WTN Not Listed Migrates and becomes the ATN then
Retail to LNP, LSNP	ERL=Y*	ERL=Y*	ERL=N and DL is optional
Resale to LNP, LSNP	ERL=Y*	ERL=Y*	ERL=N and DL is optional

*See special condition in Business Rules where certain types of listings can not be retained 'as is'. For additional instances where partial migration is not permitted (or possible) refer to Accessible Letter CLECAM00-210, dated 12/13/00.

Other Accessible Letters which address Partial Migration are:

- CLECAM01-071 03-13-2001:
- CLECAM00-154 10-30-2000
- CLECAM00-178 11-10-2000
- CLECAM00-210 12-13-2000
- CLECAM00-169 11-03-2000

Proposed List of Assumptions

- For REQTyps B and C, when a listed WTN migrates and ERL= Y, then the Additional Listing for the migrated WTN will become the Main Listing on the CLEC's new Directory Account.
- For REQTyps B and C, when a multiple listed WTNs migrate and ERL= Y, then the **first** Additional Listing found on the outgoing (change) order, will become the Main Listing on the CLEC's new Directory Account.
- For REQTyps B and C, when a BTN migrates and ERL= Y, then the Listing for the migrated BTN becomes the Main Listing on the CLEC's new Directory Account. Additional listings will also be migrated.
- For REQTyps B and C, when a BTN and multiple listed WTNs migrate and ERL= Y, then the Listing for the migrated BTN becomes the Main Listing on the CLEC's new Directory Account. The Additional Listing (s) or the migrated WTN(s) will also be migrated.
- The only instance when a listing record type will change is when a local additional listing is changed to a local main listing.
- The list type of a listing will not change. For example, if a main listing is non published it will remain non published after the migration

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- The type of account will not change. For example, if the account is business it
- Only straight line listings will be migrated
 - Examples:
 - Main Listing – ABC Company 111 Main Av Anytown555-5555
 - Main Listing Non Pub – (non pub) ABC Company 111 Main Av Anytown555-5555
 - Additional Listing - ABC Company 111 Main Av Anytown555-5555
- Special type of listings such as caption and straight-line indents, alternate call, and client main will not be migrated.
 - Examples:
 - Main Listing – Caption Indent– ABC Company
Sales Office 111 Main Av Anytown555-5555
 - Additional Listing – Alternate listing- ABC Company 111 Main Av Anytown555-5555
If No Answer Call666-6666
 - Client Main Listing - ABC Company 111 Main Av Anytown555-5555
 - Custom Listing Service (residence) – Smith Sally *Free Lance Artist* 111 Main Av Anytown...555-5555
 - Centrex Service Listing (indent) - ILN ABC Company
Our Numbers May Be Dialed Direct For Faster Service
- No change to the Resale and CPO processes

Scenarios

The following scenarios represent the typical variety of partial migrations that are ordered.

REQTYP- B & C

Scenario #1: Migrating a WTN, Not Listed

Scenario: #2: Migrating a WTN, Not Listed, DL included

Scenario: #3: Migrating multiple WTNs, Not Listed, DL included

Scenario: #4: Migrating a listed WTN

Scenario: #5: Migrating multiple Listed WTNs

Scenario: #6: Migrating ATN with multiple listings

Scenario: #7: Migrating the ATN Non-Pub

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Scenario: #1: Migrating a WTN, Not Listed (REQTYP- B & C)

- The LSR is sent with ERL=N
- Migrating 555-1002
- No Listing exist for migrating WTN

CSR (migrate WTN 555-1002)	After Conversion (Retail Acct)	After Conversion (CLEC Directory Acct)	Directory Appearance
555-1000 – ATN, ML ABC Company....555-1000 WTNs 555-1001 - No Listing 555-1002 - No Listing 555-1003 - No Listing 555-1004 - No Listing	555-1000 – ATN, ML ABC Company...555-1000 WTNs 555-1001 - No Listing 555-1003 - No Listing 555-1004 - No Listing	No listing established for 555-1002	No new listing ABC Company...555-1000

Scenario: #2: Migrating a WTN, Not Listed, DL included (REQTYP- B & C)

- The LSR is sent with ERL=N
- Listings included with request (DL form): Time Company.....555-1002
- Migrating 555-1002

CSR (migrate WTN 555-1002)	After Conversion (Retail Acct)	After Conversion (CLEC Directory Acct)	Directory Appearance
555-1000 – ATN, ML ABC Company....555-1000 WTNs 555-1001 - No Listing 555-1002 - No Listing 555-1003 - No Listing 555-1004 - No Listing	555-1000 – ATN, ML ABC Company...555-1000 WTNs 555-1001 - No Listing 555-1003 - No Listing 555-1004 - No Listing	555-1002 – ATN, Main Listing Time Company...555-1002	Added listing ABC Company...555-1000 Time Company..555-1002

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Scenario: #3: Migrating multiple WTNs, Not Listed, DL included (REQTYP- B & C)

- The LSR is sent with ERL=N,
- Migrating 555-1002, 1003
- Listings included with request (DL form): Time Company.....555-1002
- Only one number to be listed
- Current directory appearance:
 - ABC Company....555-1000

CSR (migrate WTN 555-1002, 1003)	After Conversion (Retail Acct)	After Conversion (CLEC Directory Acct)	Directory Appearance
555-1000 – ATN, ML ABC Company....555-1000 WTNs 555-1001 – No Listing 555-1002 – No Listing 555-1003 - No Listing 555-1004 - No Listing	555-1000 – ATN, ML ABC Company....555-1000 WTNs 555-1001 - No Listing 555-1004 - No Listing	555-1002 – ATN, ML Time Company...555-1002	Added listing ABC Company...555-1000 Time Company..555-1002

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Scenario: #4: Migrating a listed WTN (REQTYP- B & C)

- The LSR is sent with ERL=Y,
- The WTN becomes the ATN on CLEC's directory account
- Additional Listing becomes the Main Listing on the CLEC's Directory Account
- Listing is a Straight line
- Current Directory appearance:
 - ABC Company....555-1000
 - ABC Telcom.....555-1002

CSR (migrate WTN 555-1002)	After Conversion (Retail Acct)	After Conversion (CLEC directory Acct)	Directory Appearance
555-1000 – ATN, ML ABC Company....555-1000 ABC Telcom.....555-1002 WTNs 555-1001 - No Listing 555-1002 – AL 555-1003 - No Listing 555-1004 - No Listing	555-1000 – ATN, ML ABC Company....555-1000 WTNs 555-1001 - No Listing 555-1003 - No Listing 555-1004 - No Listing	555-1002 – ATN, ML ABC Telcom ...555-1002	ABC Company....555-1000 ABC Telcom.....555-1002

Scenario: #5: Migrating multiple Listed WTNs, (REQTYP- B & C)

- The LSR is sent with ERL=Y,
- Migrating 555-1002, 1003
- Current directory appearance:
 - ABC Company....555-1000
 - In Time For Xmas 555-1003
 - Over Time Co...555-1002
 - Time Company...555-1002

CSR (migrate WTN 555-1002, 1003)	After Conversion (Retail Acct)	After Conversion (CLEC Directory Acct)	Directory Appearance
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555-1000 – ATN, ML ABC Company....555-1000 Time Company...555-1002 Over Time Co...555-1002 In Time For Xmas 555-1003 WTNs 555-1001 – No Listing 555-1002 – AL 555-1003 - AL 555-1004 - No Listing	555-1000 – ATN, ML ABC Company....555-1000 WTNs 555-1001 - No Listing 555-1004 - No Listing	555-1002 – ATN, ML 555-1002 – AL 555-1002 – AL Time Company...555-1002 Over Time Co...555-1002 In Time For Xmas 555-1003 <i>Note: The first AL found was for TN 1002 is Time Company, therefore it is changed to the ML on the directory acct.</i>	ABC Company....555-1000 In Time For Xmas 555-1003 Over Time Co...555-1002 Time Company...555-1002
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Scenario: #6: Migrating ATN with multiple listings, (REQTYP- B & C)

- The LSR is sent with ERL=Y,
- Migrating 555-1000 (ML and 3 additional listings)
- Current directory appearance:
 - ABC Company....555-1000
 - In Time For Xmas 555-1000
 - Over Time Co...555-1000
 - Time Company...555-1000

CSR (migrate WTN 555-1002, 1003)	After Conversion (Retail Acct)	After Conversion (CLEC Directory Acct)	Directory Appearance
555-1000 – ATN, ML ABC Company....555-1000 Time Company...555-1000 Over Time Co...555-1000 In Time For Xmas 555-1000 WTNs 555-1001 – No Listing 555-1002 – No Listing 555-1003 - No Listing 555-1004 - No Listing	555-1001 – ATN, ML The ML will be Non Pub ABC Company....555-1001 WTNs 555-1004 - No Listing	555-1000 – ATN, ML ABC Company....555-1000 Time Company...555-1000 Over Time Co...555-1000 In Time For Xmas 555-1000	No change to listings ABC Company....555-1000 In Time For Xmas 555-1000 Over Time Co...555-1000 Time Company...555-1000

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Scenario: #7: Migrating the ATN, Non-Pub (REQTYP-B & C)

- The LSR is sent with ERL=Y,
- The ATN becomes the ATN on CLEC's directory account
- Non Pub Listing becomes the Main Listing on the CLEC's Directory account
- No listing in White Page Directory
 - ABC Company....555-1000 (NON PUB)

CSR (migrate ATN 555-1000)	After Conversion (Retail Acct)	After Conversion (CLEC Acct)	Directory Appearance
555-1000 – ATN, ML (NP) WTNs 555-1001 - No Listing 555-1002 – No Listing 555-1003 - No Listing 555-1004 - No Listing ABC Company..555-1000 (NP)	555-1001 – ATN, ML WTNs 555-1001 - No Listing 555-1003 - No Listing 555-1004 - No Listing ABC Company..555-1001 (NP)	555-1000 – ATN, ML ML is Non Pub ABC Company.....555-1000 (NP)	None

Misc Information

Listing Appearance

Use the following table to determine where listings will appear:

Type of Listing	FID	White Pages	Information	CNA	Street Address Directory	Yellow Pages	List Rental
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LST	LN	Yes	Yes	Yes	Yes	Yes	Yes
Semi Private	NLST	No	Yes	Yes	No	No	No
Private	NP	No	Name only	Name only	No	No	No
Special Private Service (SPNP)	NP	No	No	No	No	No	No
Additional listing	(All)	Yes	Yes	No	No	Depends on type of listing	No

Emergency Non-Published Service (ENP)

Note: Valid in Ohio only.

- Identifies a listing that is to be omitted from listing services products.
- Listing will appear on Information Records with customer's name, address and a special symbol (in place of the telephone number).
- Entire listing, including telephone number, will appear in Private Information Records, which are not available to calling public.
- Used when customer will accept emergency calls without revealing telephone number to calling party.

Example:

INP (ENP) MILLER, THOMAS

---S&E

I1 NPU

Charge applies for each message relayed.

Private (NON-PUB)

- A private number is not at Information or in any printed product. Name and address appears but not telephone number.
- The Dual Name Listing is not valid on private service. Existing listings are grandfathered.

Semi-Private (NON-LIST)

- A semi-private number will not appear in directory. It is available at Information only.
- Additional listings may be Semi-Private.

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- The Dual Name Listing is not valid on semi-private service. Existing listings that have DNL are grandfathered.
- Semi-private indents are allowed if entire setup is semi-private. You cannot make one listing available in directory and indent available only on Information.

Special Private Service (SPNP)

- Special Private (SPNP) can be used in place of Private (NP).
- It removes the entire listing from Directory Assistance.
- It is useful if a Business customer has several listings that are Private. It eliminates unnecessary "clutter" from Information Operator's screen, allowing them to find the appropriate listing faster and more accurately.
- Used on Stand Alone Voice Mail.

Special Semi-Private (SPNL)

- This code is discontinued.

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